

# Member Portal Admin Manual

Current Revision 11/25/2024

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# Contents

# Glossary

The Member Portal uses a few terms that are new to America's Boating Club | United States Power Squadrons.

**Chapter Administrator:** Chapter administrator refers to someone who manages data and membership for the squadron, club or district. These tasks also include sending emails, creating events, adding new members, running dues or membership reports and more.

By default, chapter administrator rights are given to the bridge members. If you should have administrator rights and don't, please contact a member of your squadron, club or district bridge for access or have a bridge member email hilly@hq.usps.org to get permissions activated. Permissions usually take 24 hours to become effective.

**Primary Member:** In the member portal, primary member refers to anyone who manages finances for a family unit, squadron, club or district.

In families, primary member rights were given to one or more members of the family unit to pay dues. All members of a family can be primary members. Any primary member, can make another member a primary member.

In a squadron, club or district, the commander is the primary member and can set dues pricing. A primary member can grant primary member privileges to another member, such as a treasurer or IT person, to manage this task. See next page for details.

**Committee Administrator:** Committee Administrator privileges are given to the committee chair or commander of the squadron or district by default. However, a current committee administrator can share these permissions with someone else designated to manage the committee's roster. Committees are where job histories are stored.

# **Assigning Permissions**

### **Chapter Administrator Permissions**

If you are a chapter administrator, you can assign chapter administration permissions to another active member. To do so, go to "Squadron & District" on

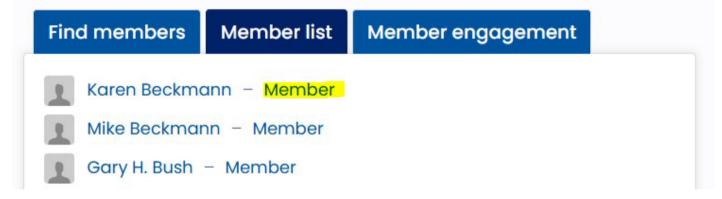
### **Squadron & District**

Milwaukee Sail Power Squadron – Member, Chapter Administrator

your "Participation" tab and click the "Chapter Administrator" hyperlink.

This will take you to the squadron's chapter dashboard. From there, scroll down and highlight the "Member list" tab.

To assign chapter admin permissions, click on "Member" (highlighted).



Then, click "Add new" (highlighted) and add the Chapter Administrator role to the selected person. Then click "Save & Close."

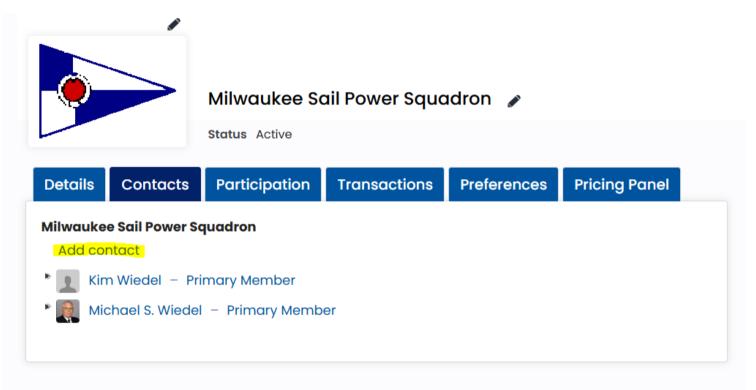
| Milwaukee Sail Power Sq                  | uadron                        |               |                     |                     |         |
|--|-------------------------------|---------------|---------------------|---------------------|---------|
|  |                               |               |                     |                     | Add new |
| Role                                     | <u>Title</u>                  | Begin         | End                 | Status              |         |
| Member                                   |                               |               |                     | Active              |         |
|  |                               |               |                     |                     |         |
| Note: Assigning a u<br>update contact de | an and a second second second |               | le will give that u | ser permission to v | iew and |
| *Karen's Role                            | Chapter Adr                   | ministrator 🗸 |                     |                     |         |
|  | Save & Clos                   | Save Co       | ancel               |                     |         |

### **Primary Member Permissions**

If you are a primary member, you can assign someone else, such as the treasurer, to administer dues pricing for your squadron, club or district, like the treasurer.

To do so, go to your account "Participation" tab, scroll to "Family & Organizations" and click your chapter's primary member link.

Next, go to the "Contacts" tab for your squadron or district, and click "add contact" and add a primary member you'd like to administer squadron or district pricing.



#### **Family & Organizations**

E097905 – Member, Primary Member

Milwaukee Sail Power Squadron – Primary Member

# **Primary Members: Changing Dues Renewal Pricing**

Squadron or District Primary Members should see a pricing panel on their chapter screen.

If you click on the "Pricing Panel" tab, you'll be able to edit the district or squadron dues for membership renewals. **Changes will be applied to the next dues billing run; they will not be applied to invoices already generated.** Don't forget to click save when done.

| Details                     | Contacts  | Participation | Transactions            | Preferences | Pricing Panel |  |
|-----------------------------|-----------|---------------|-------------------------|-------------|---------------|--|
|                             |           |               |                         | ^           |               |  |
| Active Mem                  | nber (10) | Act           | ive Member (15)         |             |               |  |
| 20                          |           | 20            |                         |             |               |  |
| Additional A<br>Member (11) |           | Sus<br>(25    | taining Member<br>)     |             |               |  |
| 10                          |           | 20            |                         |             |               |  |
| Junior Fami                 | 2.2       |               | Member (55)             |             |               |  |
| Member (12                  | 2)        | 0             |                         |             |               |  |
| Sustaining I<br>(20)        | Member    |               | Sustaining<br>mber (75) |             |               |  |
| 20                          |           | 0             |                         |             |               |  |
| Life Membe                  | r (50)    | Rec           | ognize Family           | Yes         |               |  |
| 0                           |           | Add           | litional Members        |             |               |  |
| Life Sustain<br>Member (70  | -         |               |                         |             |               |  |
| 0                           | 11        |               |                         |             |               |  |
| Apprentice                  | (10)      |               |                         |             |               |  |
| 0                           |           |               |                         |             |               |  |
| Sea Scout (                 | 10)       |               |                         |             |               |  |
| 0                           |           |               |                         |             |               |  |

## **Chapter Administrators: Creating Events**

To create events for your district, squadron or club, click the word "Manage" in the main menu of the portal site.

Join About 
 Events 
 Give Now Contact Us Manage 🗸 Next, click the button "To Manage ..." your squadron or To Manage district. If you are chapter administrator for your district and **Milwaukee Sail** squadron, you may see two buttons. Click the appropriate button. Power Then, click the gray "Management Page" button to go to the Squadron page where you can add members, events, and send emails. **Milwaukee Sail Power Squadron** Management Page **Click Here** Click "Add Events" and add an event title, image,

description, start and end date and other information for

your event. You can create an event ahead of time and leave it pending, but no one can register for your event while it's pending. **You must set the event to "active" to accept registrations.** 

#### What if I want to delete an event?

Currently the option is to hide the event by marking it in the past or by changing the status of the event to Pending. Pending allows Staff and Chapter Admins to see the event in iMIS but the event will be hidden from public view. There is a request to add this feature to the product, but no ETA on implementation.

|                         | s Edit Ev          | ents                       | Add Mem    | ber |        |     |   |   |         |               |
|-------------------------|--------------------|----------------------------|------------|-----|--------|-----|---|---|---------|---------------|
| hapter                  |                    |                            |            |     |        |     |   |   |         |               |
| Milwaukee Sail          | Power Squadr       | on                         |            |     |        |     |   |   |         | ~             |
| he Chapter this ev      | ent will be associ | ated with.                 |            |     |        |     |   |   |         |               |
| vent Title              |                    |                            |            |     |        |     |   |   |         |               |
|                         |                    |                            |            |     |        |     |   |   |         |               |
| vent Image URL          |                    |                            |            |     |        |     |   |   |         |               |
|                         |                    |                            |            |     |        |     |   |   |         |               |
| nter Brief Descr        | iption of Your E   | Event                      |            |     |        |     |   |   |         |               |
| File Edit Vie           | w Insert Forr      | mat Tools                  | Table      |     |        |     |   |   |         |               |
| 50                      | Paragraph          | <ul> <li>System</li> </ul> | Font V 12p | t   | $\sim$ | B I | Ų | ÷ |         |               |
|                         |                    |                            |            |     |        |     |   |   |         |               |
|                         |                    |                            |            |     |        |     |   |   |         |               |
| p                       |                    |                            |            |     |        |     |   |   | 0 words | <b>⊙</b> tiny |
|                         |                    |                            |            |     |        |     |   |   | 0 words | () tiny       |
| tart Date               | : 🗖                |                            |            |     |        |     |   |   | 0 words | () tiny       |
| tart Date<br>mm/dd/yyyy | : 🗖                |                            |            |     |        |     |   |   | 0 words | () tiny       |
| tart Date<br>mm/dd/yyyy |                    |                            |            |     |        |     |   |   | 0 words | () tiny       |
| nd Date                 | : 🗖                |                            |            |     |        |     |   |   | 0 words | O tiny        |

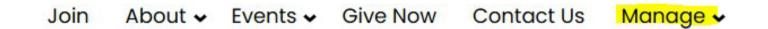
| rk Active When | Registration is Open |   |   |  |
|----------------|----------------------|---|---|--|
| ending         | ~                    |   |   |  |
| Event Add      | ress                 |   |   |  |
| Address Line   | 1                    |   |   |  |
| Address Line   | 2                    |   |   |  |
| Address Line   | 3                    |   |   |  |
| City           |                      |   | 1 |  |
| State          |                      |   |   |  |
| (None)         |                      | ~ |   |  |
| Postal Code    |                      |   |   |  |
| Country        |                      |   |   |  |
| (None)         |                      | ~ | e |  |

Once an event has been created, you can edit an event, using the "Edit Events" tab by clicking the event hyperlink. (See "Winneconne Rendezvous" below.)

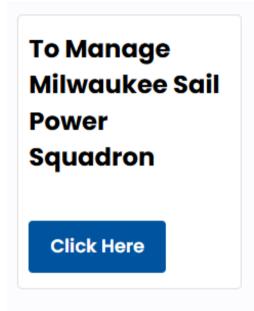
|            |                           |   | Export |
|------------|---------------------------|---|--------|
| Title      | <u>Begin</u><br>Date Time | Description   | Statu  |
|            |                           | Tuesday:  |        |
|            |                           | The event begins Tuesday evening with a cocktail  |        |
|            |                           | gathering at the home of Geoff and Suzanne Carman. After<br>we will enjoy our evening meal at the famous Fin 'n Feather |        |
|            |                           | in downtown Winneconne. Order off the menu and  |        |
|            |                           | individual checks for this event.   |        |
|            |                           | Boating: Wednesday  |        |
|            |                           | Bring your own boat and invite others to join you on your   |        |
|            | - 1- 1                    | boat or rent a pontoon boat from the Wolf River Resort in   |        |
| Winneconne | 8/6/2024                  | Winneconne as an individual, or for more fun as a group.  | Activ  |
| Rendezvous | 3:00 PM                   | Click Here for Wolf River Boat Rentals. We will be traveling  |        |
|            |                           | upriver to Freemont, WI where we will stop for a visit,   |        |

## **Chapter Administrators: Adding Members**

After logging in, click "Manage" in the main menu of the portal site.



Next, click the button to manage your squadron or district. If you are chapter administrator for your district and squadron, you may see two buttons. Click the appropriate one.



Then, click the "Management Page" button to go to the "Add Events," "Edit Events," and "Add Member" page.



### Add an Individual Member

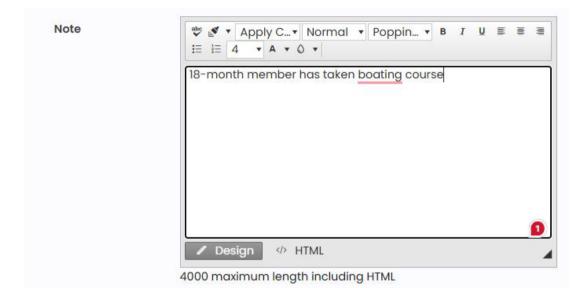
From the "Add Member" tab, select "Add Individual Account."

|                                   | 📃 Barbara C. Wolfe 🗸 🔍 🔍 Keyword search          |
|-----------------------------------|--|
|                                   | Join About 🗸 Events 🗸 Give Now Contact Us Manage |
| Add Events Edit Events Add Member | Manage   |
| Add Family Account                | Add Individual Account District Reports          |

Next, fill in the information for your new member.

| Please fill in a | Il the fields bel   | ow to create an ac | count.         |          |
|------------------|---------------------|--------------------|----------------|----------|
| *FirstName       |                     |                    |                |          |
| *LastName        |                     |                    |                |          |
| *Email           |                     |                    |                |          |
| *Chapter         | (None)              | ~                  |                |          |
| HomePhone        |                     |                    |                |          |
| MobilePhone      |                     |                    |                |          |
| Address1         |                     |                    |                |          |
| Address2         |                     |                    |                |          |
| Address3         |                     |                    |                |          |
| City             |                     |                    |                |          |
| StateProvince    | (None)              |                    | ~              |          |
| PostalCode       |                     |                    |                |          |
| BirthDate        |                     | 8                  |                |          |
| Gender           | (None)              | ~                  |                |          |
| Note             | tie ie Size v Apply | C▼ Normal ▼ Poppin | <b>v</b> B I U | 11<br>10 |
|                  |                     |                    |                |          |

If you have additional information about the new member, please use the "Note" box. For example, when a person has taken and passed ABC and is eligible for an 18-month membership, you would include their student number and "18-month member" in the "Note" field.



### Add a Family

To add a family, start by selecting "Add Family Account".

|                                   | Barbara C. Wolfe 🗸 🔍 🔍 Keyward search            |
|-----------------------------------|--|
|                                   | Join About - Events - Give Now Contact Us Manage |
| Add Events Edit Events Add Member | Manage   |
| Add Family Account                | Add Individual Account                           |
|                                   | District Reports                                 |

Next, create a family account by creating a name suitable for addressing a mailing. You can also hyphenate two names. Click create account.

### Create a Family Account.

Please enter a Family name to create the Family account. The next page will allow you to add details to the family account.

| •Family Name   | Hill-Snedeker Fami | ly | ] |
|----------------|--------------------|----|---|
| •Join Date     | 9/17/2024 10:02 AM |    | 6 |
| Create Account |                    |    |   |

Then, add the address and squadron for the family. Click submit.

| Chapter       | Sarasota Power Squadron 🐱 |
|---------------|---------------------------|
| Address 1     |                           |
| Address 2     |                           |
| Address 3     |                           |
| City          |                           |
| Postal Code   |                           |
| StateProvince | (None) ~                  |
| Notes         |                           |
|               |                           |
|               |                           |

Enter in the details of the Family record. The next page will allow you to

Next, create a family member using a name and email, and click submit.

### **Create a Family Member**

On the next page you will have the opportunity to enter the members details.

| •FirstName | Yvonne          |  |
|------------|-----------------|--|
| *LastName  | Hill            |  |
| •Email     | email@email.com |  |
| Submit     |                 |  |

On the next screen, enter the first member's details.

Check the primary member box to give the person the ability to pay dues on behalf of the family. Consider checking this box for all adults in the family.

Next, click add another member and repeat the process until finished adding members. Then click "Finish Adding Family Members."

Please allow at least two business days for these new members to show up in your roster.

Certificate numbers are created from iMIS IDs by adding an E to the ID number. This process happens overnight.

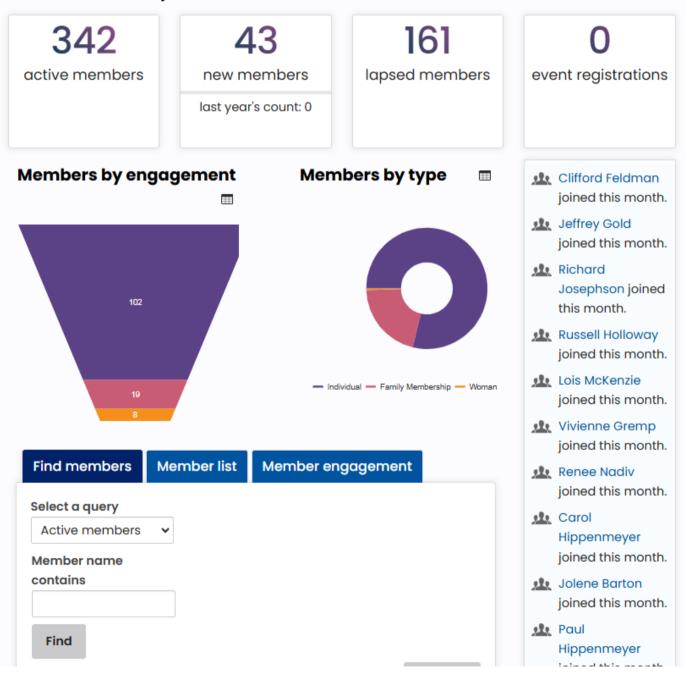
#### Add individual details.

| *Chapter            | Sarasota Power Squadron | ~ |
|---------------------|-------------------------|---|
| Home Phone          |                         |   |
| Mobile Phone        |                         |   |
| Address 1           |                         |   |
| Address 2           |                         |   |
| Address 3           |                         |   |
| City                |                         |   |
| PostalCode          |                         |   |
| StateProvince       | (None)                  | ~ |
| Birth Date          | 8                       |   |
| Gender              | (None) ~                |   |
| Primary Member      |                         |   |
| Notes               |                         |   |
|                     |                         |   |
|                     |                         | 1 |
|                     |                         |   |
| Add Another Memb    |                         |   |
| Finish Adding Famil | ly Members              |   |

# Chapter Administrators: Editing Member Information

From your chapter dashboard, search for a member whose information needs to be updated.

#### Sarasota Power Squadron



Click on the member's hyperlinked name to pull up their account page, where you can update phone, email, addresses and other information. Edit information by clicking the pencil icon. A record of what was edited and who edited the record is saved in the member's profile. Please take care when editing members' personal information.

| Personal detail | s          | 1 | Social profiles                       |
|-----------------|------------|---|---------------------------------------|
| Mobile Phone    |            |   | There are no social profiles defined. |
| Email           |            |   |                                       |
|                 |            |   |                                       |
| Date of Birth   | 12/18/1980 |   |                                       |
| Gender          | Female     |   |                                       |

If an area has a plus sign beside it, you can click that to add data to a record, such as a vessel name, type, MMSI, and home port.

| About                | Membership | Events |              | Give Now                 | AMER | Save &      | Close |
|----------------------|------------|--------|--------------|--------------------------|------|-------------|-------|
|                      |            |        |              |                          |      | Home Port   |       |
|                      |            |        |              |                          |      | Туре        |       |
| There are no red     | cords.     |        |              |                          |      | (None)      | ~     |
| ▲ <u>Vessel Name</u> | MMSI       | Power  | <u> Type</u> | Home Port                |      | Power       |       |
| Vessel Inform        | mation     |        |              |                          | + ^  | 0           |       |
|                      |            |        |              |                          |      | MMSI        |       |
| Gender               | Female     |        |              |                          |      | Vessel Name |       |
| Date of Birth        | 12/18/1980 |        |              |                          |      |             | ×     |
| Email                |            |        |              |                          |      | Add         | ⊚ □   |
| Mobile Phone         |            | TI     | nere are no  | social profiles defined. |      |             |       |

# **Chapter Administrators: Downloading Reports**

Reports are available under the Manage button in the main menu. These reports are for official club business. Any unauthorized use will result in revocation of your permissions. Please make every effort to safeguard your members' information.

Join About - Events - Give Now Contact Us Manage -

Squadron Reports

Reports are continually being updated and added. If you need additional information not found in these reports, please email a request to <u>hilly@hq.usps.org</u>.

### **Current and Former Members**

This report can be narrowed to include a range of paid through dates or you can run it without filters to see both current members and everyone with a renewal notice.

#### **Current Members**

This report lists all members in your squadron with a paid through date greater than or equal to today. *Members get two months' grace period, which is not reflected in this report.* 

### **Expiration Pending**

This report lists those members who membership will expire in the next few months.

### **Lapsed Members**

This report lists members whose membership has expired.

### **Squadron Dues Report**

Search for all squadron dues payments (no filters) or by date range. These monthly payments are sent to your squadron's bank account.

### **Women Certificate Holders**

This report lists the current Women's Certificate holders associated with your squadron.

# Managing Change of Watch and Updating Jobs

In the member portal, squadron and district jobs are managed by "committee." Each squadron and district has a committee, which holds current and past job history. This is how we determine rank and maintain a history of jobs served.

The Committee Administrator for your squadron or district has the ability to add and remove people from jobs. Initial Committee Administrator rights were given to the squadron and district commanders, but these roles can be shared with the commander's designee.

To get to the Committee Admin page, go to your "My account page" and click the hyperlink under Committees.

#### Committees

Sarasota Power Squadron Committee – Squadron Membership, Squadron BOC Training, Squadron Roster Contact, Committee Administrator

#### Sarasota Power Squadron Committee

Sarasota Power Squadron

| Members                  | Minutes               |                   |                    |                     |                                 |                |             |
|--------------------------|-----------------------|-------------------|--------------------|---------------------|---------------------------------|----------------|-------------|
|                          |                       |                   |                    | Add                 | d a member                      | position       | Export -    |
| • • • • 2<br>Show all 23 |                       | Page: 1 of 2      | Go                 | Page size: 2C C     | hange                           | Item 1         | to 20 of 23 |
| <u>Full Name</u>         | Position              | <u>Term Start</u> | <u>Term</u><br>End | Organization        | <u>State</u><br><u>Province</u> | <u>Country</u> |             |
| Austin L.<br>Dickinson   | Squadron<br>Commander | 1/1/2024          |                    | Dickinson<br>Family | FL                              |                | 1           |

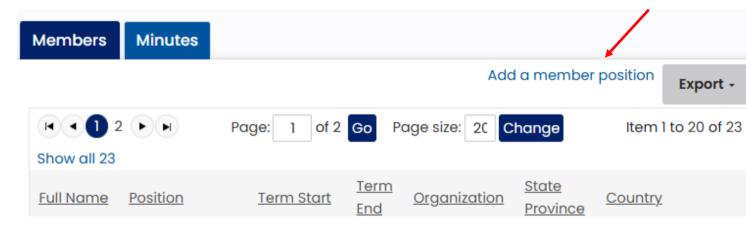
Print roster

### **Updating Squadron or District Jobs**

If someone is going out of office, click the pencil beside the person going out of office. (See image on previous page.) Put your change of watch date in the "Term End" field and click "Save & Close." You can use notes to indicate a reason if one is needed.

| Туре       | Committee 🗸   |              |        |   |
|------------|---------------|--------------|--------|---|
| Position   | Squadron Comr | mander       |        | ~ |
| Term Start | 1/1/2024      | Ē            |        |   |
| Term End   | 11/30/2024    | <b>:</b>     |        |   |
| Notes      |               |              |        |   |
|            |               |              |        |   |
|            |               |              |        |   |
|            |               |              |        |   |
|            |               |              |        | / |
|            |               |              |        |   |
|            |               | Save & Close | Cancel |   |

To enter someone new in that job, click "Add a member position" and search for the person who will be taking the new role.



Click on the hyperlinked name of the member to bring up the position screen. Add in the new position. This is where you can share Committee Administrator permissions as well. Add a start date or your change of watch date to have permissions start when your change of watch starts.

| Individual                                       | ~                                 |                       |                |          |
|--|-----------------------------------|-----------------------|----------------|----------|
| Name contains                                    |                                   | Organization contains | S              |          |
| Rush, B  |                                   |                       |                |          |
| Find   |                                   |                       |                |          |
| <u>Name</u>                                      | <u>City</u>                       | State Province        | <u>Company</u> | Included |
| RUSH, BARRY                                      | Sarasota                          | FL                    |                | No       |
|  | Committee 🗸                       | tor ~                 |                |          |
| Type C<br>Position C                             | Committee Administra              | tor 🗸                 | •              |          |
| Type C<br>Position C<br>Term Start 1             | Committee Administra<br>1/30/2024 | tor ~                 | •              |          |
| Type C<br>Position C<br>Term Start 1<br>Term End | Committee Administra              | tor ~                 |                |          |
| Type C<br>Position C<br>Term Start 1             | Committee Administra<br>1/30/2024 | tor 🗸                 |                |          |
| Type C<br>Position C<br>Term Start 1<br>Term End | Committee Administra<br>1/30/2024 | tor 🗸                 | ·              |          |
| Type C<br>Position C<br>Term Start 1<br>Term End | Committee Administra<br>1/30/2024 | tor ~                 | •              |          |
| Type C<br>Position C<br>Term Start 1<br>Term End | Committee Administra<br>1/30/2024 | tor ~                 |                |          |

### **Squadron Positions**

| Cooperative Charting Web Administrator |
|--|
| Squadron Auditing                      |
| Squadron BOC Training                  |
| Squadron Information Technology        |
| Squadron Law Officer                   |
| Squadron Member at Large               |
| Squadron Merit Mark Chair              |
| Squadron Nominations                   |
| Squadron Roster Contact                |
| Squadron Rules                         |
| Squadron Ship's Store                  |
| Squadron Teaching Aids                 |
| Squadron USPS Guides                   |
| Squadron USPS Seminars                 |
| Squadron Video Boating Contact         |
| Squadron Vessel Safety Check Chair     |
| Webmaster                              |
| Parliamentarian                        |
| Port Captain                           |
| Public Contact                         |
| Aide to the Squadron Commander         |
| Editor                                 |
| First Aid Support Team Member          |
| Jump Start Coordinator                 |
|  |
| Local Board of Boating                 |
|  |

### **District Positions**

| Committee Administrator                   | Aide to the District Secretary                |
|---|---|
| District Commander                        | District Flag Lieutenant                      |
| District Administrative Officer           | Past District Commander                       |
| District Educational Officer              | Past District Lieutenant Commander            |
| District Secretary                        | District Audit                                |
| District Treasurer                        | District Budget and Finance                   |
| District Executive Officer                | District Boat Operator Certification Training |
| Assistant District Administrative Officer | District Chaplain                             |
| Assistant District Educational Officer    | District Development                          |
| Assistant District Secretary              | District Educational Fund Representative      |
| Assistant District Treasurer              | District Homeland Security                    |
| Assistant District Executive Officer      | District Information Technology               |
| District Boating Activities               | District Meetings and Conferences             |
| District Cooperative Charting             | District Merit Mark Chair                     |
| District Ensign Correspondent             | District Nominations                          |
| District Historian                        | District Roster Chair                         |
| District Law Officer                      | District SEO Training                         |
| District Legislative                      | District USPS Guides                          |
| District Member Benefits                  | District USPS Seminars                        |
| District Membership                       | District Vessel Safety Check Chair            |
| District Member Involvement               | Aide to the District Executive Officer        |
| District Operations Training              | Cooperative Charting Web Administrator        |
| District Planning                         | Editor  |
| District Public Relations                 | Jump Start Coordinator                        |
| District Publications                     | Local Board of Boating                        |
| District Rules                            | Liaison                                       |
| District Safety                           | Parliamentarian                               |
| District Ship's Store                     | Port Captain                                  |
| Aide to the District Commander            | Public Contact                                |
|   | Webmaster                                     |

# FAQ

#### What do member types and billing codes mean?

- AC 10 Active member
- AC 11 Additional active member
- AC 12 Junior family member, under 18
- AC 15 Active member with family members
- AC 20 Sustaining member
- AC 25 Sustaining member with family members
- AC 50 Life member
- AC 55 Life member with family members
- AC 70 Life and sustaining member
- AC 75 Life and sustaining member with family members
- SC 10 Sea Scout, under 23
- AP 10 Apprentice, under 23
- WC 10 Women's Certificate Holder

### How do I tell if someone is past due?

The new system doesn't have the same dues statuses as the old system. In iMIS, you determine active members by paid through date. Keep in mind we have a two-month grace period in iMIS. So if someone's paid through date is 9/30/2024, they will remain "active" until 11/31/2024.

When search by paid through date, it is always the last day of the month. February paid through will always be 2/28.