

# Member Portal Admin Manual

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# Contents

# Glossary

The Member Portal uses a few terms that are new to America's Boating Club | United States Power Squadrons.

**Chapter Administrator:** Chapter administrator refers to someone who manages data and membership for the squadron, club or district. These tasks also include sending emails, creating events, adding new members, running dues or membership reports and more.

By default, chapter administrator rights are given to the bridge members. If you should have administrator rights and don't, please contact a member of your squadron, club or district bridge for access or have a bridge member email hilly@hq.usps.org to get permissions activated. Permissions usually take 24 hours to become effective.

**Primary Member:** In the member portal, primary member refers to anyone who manages finances for a family unit, squadron, club or district.

In families, primary member rights were given to one or more members of the family unit to pay dues. All members of a family can be primary members. Any primary member, can make another member a primary member.

In a squadron, club or district, the commander is the primary member and can set dues pricing. A primary member can grant primary member privileges to another member, such as a treasurer or IT person, to manage this task. See next page for details.

**Committee Administrator:** Committee Administrator privileges are given to the committee chair or commander of the squadron or district by default. However, a current committee administrator can share these permissions with someone else designated to manage the committee's roster. Committees are where job histories are stored.

# **Assigning Permissions**

### **Chapter Administrator Permissions**

If you are a chapter administrator, you can assign chapter administration permissions to another active member. To do so, go to "Squadron & District" on

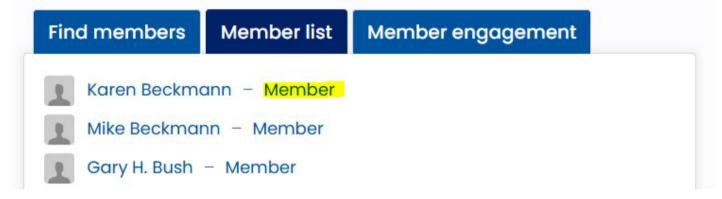
### **Squadron & District**

Milwaukee Sail Power Squadron – Member, Chapter Administrator

your "Participation" tab and click the "Chapter Administrator" hyperlink.

This will take you to the squadron's chapter dashboard. From there, scroll down and highlight the "Member list" tab.

To assign chapter admin permissions, click on "Member" (highlighted).



Then, click "Add new" (highlighted) and add the Chapter Administrator role to the selected person. Then click "Save & Close."

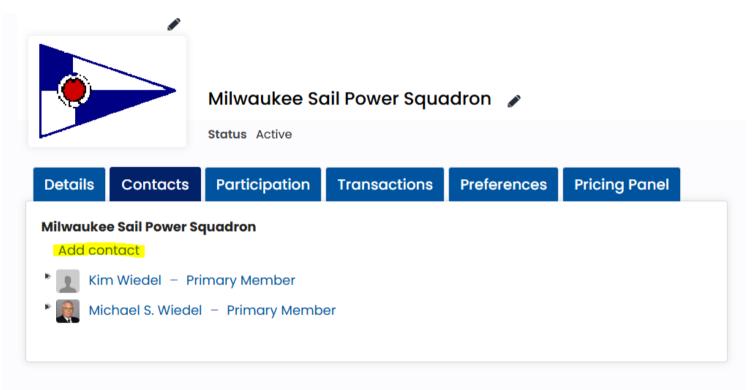
Milwaukee Sail Power Sq	uadron				
					Add new
Role	<u>Title</u>	Begin	End	Status	
Member				Active	
Note: Assigning a u update contact de	an and a second second second		le will give that u	ser permission to v	iew and
*Karen's Role	Chapter Adr	ministrator 🗸			
	Save & Clos	Save Co	ancel		

### **Primary Member Permissions**

If you are a primary member, you can assign someone else, such as the treasurer, to administer dues pricing for your squadron, club or district, like the treasurer.

To do so, go to your account "Participation" tab, scroll to "Family & Organizations" and click your chapter's primary member link.

Next, go to the "Contacts" tab for your squadron or district, and click "add contact" and add a primary member you'd like to administer squadron or district pricing.



#### **Family & Organizations**

E097905 – Member, Primary Member

Milwaukee Sail Power Squadron – Primary Member

# **Primary Members: Changing Dues Renewal Pricing**

Squadron or District Primary Members should see a pricing panel on their chapter screen.

If you click on the "Pricing Panel" tab, you'll be able to edit the district or squadron dues for membership renewals. **Changes will be applied to the next dues billing run; they will not be applied to invoices already generated.** Don't forget to click save when done.

Details	Contacts	Participation	Transactions	Preferences	Pricing Panel	
				^		
Active Mem	nber (10)	Act	ive Member (15)			
20		20				
Additional A Member (11)		Sus (25	taining Member )			
10		20				
Junior Fami	2.2		Member (55)			
Member (12	2)	0				
Sustaining I (20)	Member		Sustaining mber (75)			
20		0				
Life Membe	r (50)	Rec	ognize Family	Yes		
0		Add	litional Members			
Life Sustain Member (70	-					
0	11					
Apprentice	(10)					
0						
Sea Scout (	10)					
0						

## **Chapter Administrators: Creating Events**

To create events for your district, squadron or club, click the word "Manage" in the main menu of the portal site.

Join About 
 Events 
 Give Now Contact Us Manage 🗸 Next, click the button "To Manage ..." your squadron or To Manage district. If you are chapter administrator for your district and **Milwaukee Sail** squadron, you may see two buttons. Click the appropriate button. Power Then, click the gray "Management Page" button to go to the Squadron page where you can add members, events, and send emails. **Milwaukee Sail Power Squadron** Management Page **Click Here** Click "Add Events" and add an event title, image,

description, start and end date and other information for

your event. You can create an event ahead of time and leave it pending, but no one can register for your event while it's pending. **You must set the event to "active" to accept registrations.** 

#### What if I want to delete an event?

Currently the option is to hide the event by marking it in the past or by changing the status of the event to Pending. Pending allows Staff and Chapter Admins to see the event in iMIS but the event will be hidden from public view. There is a request to add this feature to the product, but no ETA on implementation.

	s Edit Ev	ents	Add Mem	ber						
hapter										
Milwaukee Sail	Power Squadr	on								~
he Chapter this ev	ent will be associ	ated with.								
vent Title										
vent Image URL										
nter Brief Descr	iption of Your E	Event								
File Edit Vie	w Insert Forr	mat Tools	Table							
50	Paragraph	<ul> <li>System</li> </ul>	Font V 12p	t	$\sim$	B I	Ų	÷		
p									0 words	<b>⊙</b> tiny
									0 words	() tiny
tart Date	: 🗖								0 words	() tiny
tart Date mm/dd/yyyy	: 🗖								0 words	() tiny
tart Date mm/dd/yyyy									0 words	() tiny
nd Date	: 🗖								0 words	O tiny

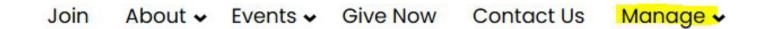
rk Active When	Registration is Open			
ending	~			
Event Add	ress			
Address Line	1			
Address Line	2			
Address Line	3			
City			1	
State				
(None)		~		
Postal Code				
Country				
(None)		~	e	

Once an event has been created, you can edit an event, using the "Edit Events" tab by clicking the event hyperlink. (See "Winneconne Rendezvous" below.)

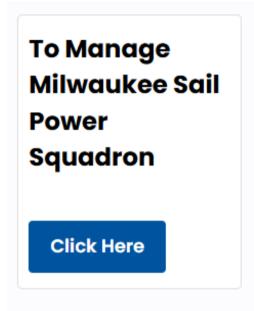
			Export
Title	<u>Begin</u> Date Time	Description	Statu
		Tuesday:	
		The event begins Tuesday evening with a cocktail	
		gathering at the home of Geoff and Suzanne Carman. After we will enjoy our evening meal at the famous Fin 'n Feather	
		in downtown Winneconne. Order off the menu and	
		individual checks for this event.	
		Boating: Wednesday	
		Bring your own boat and invite others to join you on your	
	- 1- 1	boat or rent a pontoon boat from the Wolf River Resort in	
Winneconne	8/6/2024	Winneconne as an individual, or for more fun as a group.	Activ
Rendezvous	3:00 PM	Click Here for Wolf River Boat Rentals. We will be traveling	
		upriver to Freemont, WI where we will stop for a visit,	

## **Chapter Administrators: Adding Members**

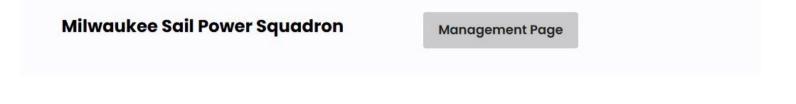
After logging in, click "Manage" in the main menu of the portal site.



Next, click the button to manage your squadron or district. If you are chapter administrator for your district and squadron, you may see two buttons. Click the appropriate one.



Then, click the "Management Page" button to go to the "Add Events," "Edit Events," and "Add Member" page.



### Add an Individual Member

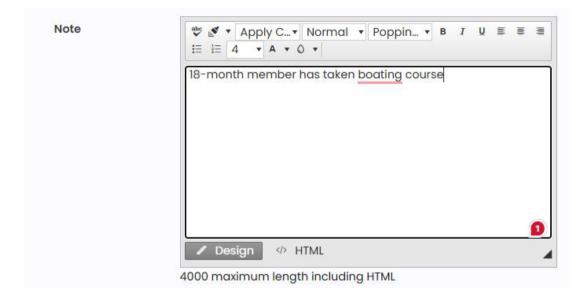
From the "Add Member" tab, select "Add Individual Account."

	📃 Barbara C. Wolfe 🗸 🔍 🔍 Keyword search
	Join About 🗸 Events 🗸 Give Now Contact Us Manage
Add Events Edit Events Add Member	Manage
Add Family Account	Add Individual Account District Reports

Next, fill in the information for your new member.

Please fill in a	Il the fields bel	ow to create an ac	count.	
*FirstName				
*LastName				
*Email				
*Chapter	(None)	~		
HomePhone				
MobilePhone				
Address1				
Address2				
Address3				
City				
StateProvince	(None)		~	
PostalCode				
BirthDate		8		
Gender	(None)	~		
Note	tie ie Size v Apply	C▼ Normal ▼ Poppin	<b>v</b> B I U	11 10

If you have additional information about the new member, please use the "Note" box. For example, when a person has taken and passed ABC and is eligible for an 18-month membership, you would include their student number and "18-month member" in the "Note" field.



### Add a Family

To add a family, start by selecting "Add Family Account".

	Barbara C. Wolfe 🗸 🔍 🔍 Keyward search
	Join About - Events - Give Now Contact Us Manage
Add Events Edit Events Add Member	Manage
Add Family Account	Add Individual Account
	District Reports

Next, create a family account by creating a name suitable for addressing a mailing. You can also hyphenate two names. Click create account.

### Create a Family Account.

Please enter a Family name to create the Family account. The next page will allow you to add details to the family account.

•Family Name	Hill-Snedeker Fami	ly	]
•Join Date	9/17/2024 10:02 AM		6
Create Account			

Then, add the address and squadron for the family. Click submit.

Chapter	Sarasota Power Squadron 🐱
Address 1	
Address 2	
Address 3	
City	
Postal Code	
StateProvince	(None) ~
Notes	

Enter in the details of the Family record. The next page will allow you to

Next, create a family member using a name and email, and click submit.

### **Create a Family Member**

On the next page you will have the opportunity to enter the members details.

•FirstName	Yvonne	
*LastName	Hill	
•Email	email@email.com	
Submit		

On the next screen, enter the first member's details.

Check the primary member box to give the person the ability to pay dues on behalf of the family. Consider checking this box for all adults in the family.

Next, click add another member and repeat the process until finished adding members. Then click "Finish Adding Family Members."

Please allow at least two business days for these new members to show up in your roster.

Certificate numbers are created from iMIS IDs by adding an E to the ID number. This process happens overnight.

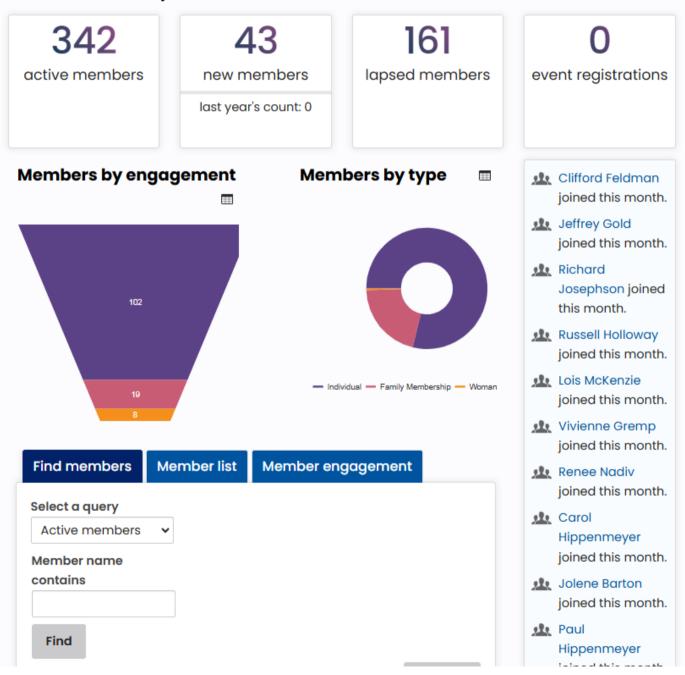
#### Add individual details.

*Chapter	Sarasota Power Squadron	~
Home Phone		
Mobile Phone		
Address 1		
Address 2		
Address 3		
City		
PostalCode		
StateProvince	(None)	~
Birth Date	8	
Gender	(None) ~	
Primary Member		
Notes		
		1
Add Another Memb		
Finish Adding Famil	ly Members	

# Chapter Administrators: Editing Member Information

From your chapter dashboard, search for a member whose information needs to be updated.

#### Sarasota Power Squadron



Click on the member's hyperlinked name to pull up their account page, where you can update phone, email, addresses and other information. Edit information by clicking the pencil icon. A record of what was edited and who edited the record is saved in the member's profile. Please take care when editing members' personal information.

Personal detail	s	1	Social profiles
Mobile Phone			There are no social profiles defined.
Email			
Date of Birth	12/18/1980		
Gender	Female		

If an area has a plus sign beside it, you can click that to add data to a record, such as a vessel name, type, MMSI, and home port.

About	Membership	Events		Give Now	AMER	Save &	Close
						Home Port	
						Туре	
There are no red	cords.					(None)	~
▲ <u>Vessel Name</u>	MMSI	Power	<u> Type</u>	Home Port		Power	
Vessel Inform	mation				+ ^	0	
						MMSI	
Gender	Female					Vessel Name	
Date of Birth	12/18/1980						×
Email						Add	⊚ □
Mobile Phone		TI	nere are no	social profiles defined.			

# **Chapter Administrators: Downloading Reports**

Reports are available under the Manage button in the main menu. These reports are for official club business. Any unauthorized use will result in revocation of your permissions. Please make every effort to safeguard your members' information.

Join About - Events - Give Now Contact Us Manage -

Squadron Reports

Reports are continually being updated and added. If you need additional information not found in these reports, please email a request to <u>hilly@hq.usps.org</u>.

### **Current and Former Members**

This report can be narrowed to include a range of paid through dates or you can run it without filters to see both current members and everyone with a renewal notice.

#### **Current Members**

This report lists all members in your squadron with a paid through date greater than or equal to today. *Members get two months' grace period, which is not reflected in this report.* 

### **Expiration Pending**

This report lists those members who membership will expire in the next few months.

### **Lapsed Members**

This report lists members whose membership has expired.

### **Squadron Dues Report**

Search for all squadron dues payments (no filters) or by date range. These monthly payments are sent to your squadron's bank account.

### **Women Certificate Holders**

This report lists the current Women's Certificate holders associated with your squadron.

# Managing Change of Watch and Updating Jobs

In the member portal, squadron and district jobs are managed by "committee." Each squadron and district has a committee, which holds current and past job history. This is how we determine rank and maintain a history of jobs served.

The Committee Administrator for your squadron or district has the ability to add and remove people from jobs. Initial Committee Administrator rights were given to the squadron and district commanders, but these roles can be shared with the commander's designee.

To get to the Committee Admin page, go to your "My account page" and click the hyperlink under Committees.

#### Committees

Sarasota Power Squadron Committee – Squadron Membership, Squadron BOC Training, Squadron Roster Contact, Committee Administrator

#### Sarasota Power Squadron Committee

Sarasota Power Squadron

Members	Minutes						
				Add	d a member	position	Export -
• • • • 2 Show all 23		Page: 1 of 2	Go	Page size: 2C C	hange	Item 1	to 20 of 23
<u>Full Name</u>	Position	<u>Term Start</u>	<u>Term</u> End	Organization	<u>State</u> <u>Province</u>	<u>Country</u>	
Austin L. Dickinson	Squadron Commander	1/1/2024		Dickinson Family	FL		1

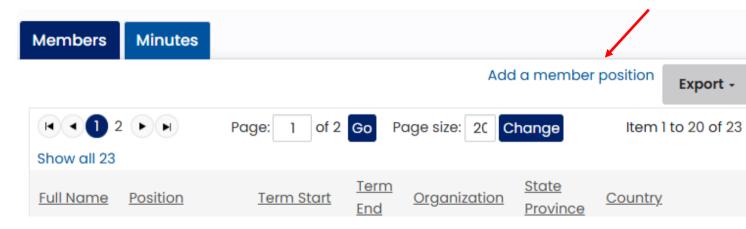
Print roster

### **Updating Squadron or District Jobs**

If someone is going out of office, click the pencil beside the person going out of office. (See image on previous page.) Put your change of watch date in the "Term End" field and click "Save & Close." You can use notes to indicate a reason if one is needed.

Туре	Committee 🗸			
Position	Squadron Comr	mander		~
Term Start	1/1/2024	Ē		
Term End	11/30/2024	<b>:</b>		
Notes				
				/
		Save & Close	Cancel	

To enter someone new in that job, click "Add a member position" and search for the person who will be taking the new role.



Click on the hyperlinked name of the member to bring up the position screen. Add in the new position. This is where you can share Committee Administrator permissions as well. Add a start date or your change of watch date to have permissions start when your change of watch starts.

Individual	~			
Name contains		Organization contains	S	
Rush, B				
Find				
<u>Name</u>	<u>City</u>	State Province	<u>Company</u>	Included
RUSH, BARRY	Sarasota	FL		No
	Committee 🗸	tor ~		
Type C Position C	Committee Administra	tor 🗸	•	
Type C Position C Term Start 1	Committee Administra 1/30/2024	tor ~	•	
Type C Position C Term Start 1 Term End	Committee Administra	tor ~		
Type C Position C Term Start 1	Committee Administra 1/30/2024	tor 🗸		
Type C Position C Term Start 1 Term End	Committee Administra 1/30/2024	tor 🗸	·	
Type C Position C Term Start 1 Term End	Committee Administra 1/30/2024	tor ~	•	
Type C Position C Term Start 1 Term End	Committee Administra 1/30/2024	tor ~		

### **Squadron Positions**

Cooperative Charting Web Administrator
Squadron Auditing
Squadron BOC Training
Squadron Information Technology
Squadron Law Officer
Squadron Member at Large
Squadron Merit Mark Chair
Squadron Nominations
Squadron Roster Contact
Squadron Rules
Squadron Ship's Store
Squadron Teaching Aids
Squadron USPS Guides
Squadron USPS Seminars
Squadron Video Boating Contact
Squadron Vessel Safety Check Chair
Webmaster
Parliamentarian
Port Captain
Public Contact
Aide to the Squadron Commander
Editor
First Aid Support Team Member
Jump Start Coordinator
Local Board of Boating

### **District Positions**

Committee Administrator	Aide to the District Secretary
District Commander	District Flag Lieutenant
District Administrative Officer	Past District Commander
District Educational Officer	Past District Lieutenant Commander
District Secretary	District Audit
District Treasurer	District Budget and Finance
District Executive Officer	District Boat Operator Certification Training
Assistant District Administrative Officer	District Chaplain
Assistant District Educational Officer	District Development
Assistant District Secretary	District Educational Fund Representative
Assistant District Treasurer	District Homeland Security
Assistant District Executive Officer	District Information Technology
District Boating Activities	District Meetings and Conferences
District Cooperative Charting	District Merit Mark Chair
District Ensign Correspondent	District Nominations
District Historian	District Roster Chair
District Law Officer	District SEO Training
District Legislative	District USPS Guides
District Member Benefits	District USPS Seminars
District Membership	District Vessel Safety Check Chair
District Member Involvement	Aide to the District Executive Officer
District Operations Training	Cooperative Charting Web Administrator
District Planning	Editor
District Public Relations	Jump Start Coordinator
District Publications	Local Board of Boating
District Rules	Liaison
District Safety	Parliamentarian
District Ship's Store	Port Captain
Aide to the District Commander	Public Contact
	Webmaster

# FAQ

#### What do member types and billing codes mean?

- AC 10 Active member
- AC 11 Additional active member
- AC 12 Junior family member, under 18
- AC 15 Active member with family members
- AC 20 Sustaining member
- AC 25 Sustaining member with family members
- AC 50 Life member
- AC 55 Life member with family members
- AC 70 Life and sustaining member
- AC 75 Life and sustaining member with family members
- SC 10 Sea Scout, under 23
- AP 10 Apprentice, under 23
- WC 10 Women's Certificate Holder

### How do I tell if someone is past due?

The new system doesn't have the same dues statuses as the old system. In iMIS, you determine active members by paid through date. Keep in mind we have a two-month grace period in iMIS. So if someone's paid through date is 9/30/2024, they will remain "active" until 11/31/2024.

When search by paid through date, it is always the last day of the month. February paid through will always be 2/28.